

## Terms & Conditions for SMS Communications

Last Updated: November 2025

Company: Caretaker MBS

Website: [www.caretakermbs.com](http://www.caretakermbs.com)

Email: [info@caretakermbs.com](mailto:info@caretakermbs.com)

### 1. Introduction

Caretaker MBS ('we', 'our', or 'us') provides SMS/text message communications to clients, healthcare providers, and business contacts for informational and service-related purposes.

By providing your mobile number and opting in to receive text messages, you agree to these Terms & Conditions.

### 2. Purpose of Messages

Text messages sent by Caretaker MBS may include:

- Updates or reminders related to medical billing and claims processing.
- Account information or follow-up communications.
- Service notifications, scheduling reminders, and billing support inquiries.

Caretaker MBS does not send promotional or affiliate marketing messages.

### 3. Message Frequency

Message frequency will vary depending on your interaction with Caretaker MBS. Typically, you can expect only a few messages per month.

### 4. Opt-Out and Support

You may opt out of receiving text messages at any time by replying STOP to any message you receive.

If you need assistance, reply HELP or contact us directly at [info@caretakermbs.com](mailto:info@caretakermbs.com).

### 5. Message and Data Rates

Standard message and data rates may apply depending on your wireless carrier plan.

Please contact your mobile provider for more information.

### 6. Privacy and Data Protection

We respect your privacy. Your personal information, including your phone number, will only be used to communicate about our services.

Caretaker MBS will never sell, share, or disclose your data to third parties for marketing purposes.

For more details on how we protect your information, please review our Privacy Policy at [www.caretakermbs.com/privacy](http://www.caretakermbs.com/privacy).

## **7. Changes to These Terms**

Caretaker MBS reserves the right to modify or update these Terms & Conditions at any time.

Updates will be posted on our website at [www.caretakermbs.com/terms](http://www.caretakermbs.com/terms).

## **8. Contact Information**

If you have questions about these Terms or our SMS practices, contact us at:

Email: [info@caretakermbs.com](mailto:info@caretakermbs.com)

Website: [www.caretakermbs.com](http://www.caretakermbs.com)